



Living Landscape, Inc.

111 Any Street, Any Town, AA 1111

Tel.: 333-333-3334, Fax: 333-333-3333

August 28, 2005

John Gomez
Expired Landscape Supply
222 Any Street
Any Town, AA 1111

Dear Mr. Gomez,

Subject: Our Latest Tree Delivery

I wonder if you had a had a chance to look over the last tree delivery before it was loaded. I'm sure that if you had you would have noticed the lack of life! In point of fact, there was not one live leaf on any of the aforementioned trees. They were and are, in fact, dead.

Needless to say, I'm very disappointed in this order. I not only expected reliable service and product from your company, but have always had excellent products in the past.

Please give me a call at your earliest convenience so we may discuss the situation. I would appreciate a re-shipment as soon as possible.

Sincerely,

Quincy Smith
President