



Case Study:

AppGate in the financial sector

Company

One of the largest banks in the world with offices and customers in different countries worldwide.

This financial institute uses the AppGate solution because it is more than a standard SSL solution and delivers a very high level of security. In general, the organization always tries to avoid main stream solutions since they do not meet corporate security standards.

The challenges

The main challenges that AppGate solves for the bank are the following two:

- To give all private banking financial advisors access to customer- and internal reports.
- Give top customers secure remote access to their accounts.

The solution

The AppGate Security Server enables the banks representatives, when in a customer meeting, to use the AppGate client to connect back to the office and access critical information via a stationary PC, laptop, PDA or mobile phone. Most of the data is stored in a Main Frame computer in the office so the bank representative gets access to all financial data about the customer.

Financial advisors usually travel to meet customers to present the financial status. The AppGate solution makes it possible to, at the customer location, print reports by using AppGate secure local print and at the same time make customer investment improvements.

The bank's top customers in the private banking sector also use the AppGate client to access their accounts in a secure manner. The customers are WW and they all have substantial amounts invested by the bank. They use AppGate together with SecurID as authentication method.

The solution consists of two clustered AppGate Security Servers A1.