

Support Service for Sun Continuous Integration Server

Sun will test the software and, as necessary, provide software compilation optimizations as well as compatibility testing with Sun technologies. Customers with valid support contracts (See Note 1) may file bug reports to Sun. Sun reports issues requiring software updates to the developer community, and as needed, will provide later revisions or software updates based upon the updates made available by the developer community, pursuant to valid support contracts. (“Service”)

Note 1: Only customers who have purchased the [Glassfish Portfolio subscription](#) will be entitled to support for Sun Continuous Integration Server.

Sun will support Continuous Integration Server on GlassFish v2 and its update releases. Support for all the other servlet containers are best-effort basis.

Sun will support Continuous Integration Server software only according to terms defined above and irrespective of the subscription level (I.e. basic/silver/gold/platinum) purchased.

This Service is subject to Sun's EOSL policy at:
http://www.sun.com/service/eosl/eosl_CIServer.html

Sun will provide Service for the following open-source software components:

<u>Group</u>	<u>Product Name</u>	<u>Version #</u>
Glassfish Portfolio	Sun Continuous Integration Server	1.312

Support for any other open source or community source components are specifically excluded from this Service.