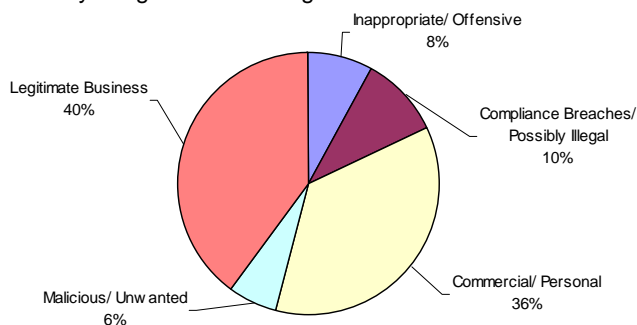


## E-MAIL & RISK

E-mail, more than any other technology, presents a new dimension to corporate risk management and accountability. Used more than the phone for business communication according to the META Group, e-mail creates a clear, indisputable electronic record of events. This growth in usage often leads to inadvertent or unintentional policy breaches in organizations without proper e-mail control mechanisms in place.

### WHAT'S IN E-MAIL?

E-mail is unstructured and there are few constraints on what it is used for or what it contains. The average corporate e-mail system contains many things other than legitimate business e-mail as illustrated below:



Source: MessageGate

### OVERSIGHT & CONTROL

MessageGate provides the technology and services to enable corporate governance over this critical communication mode. Proper oversight, monitoring, and control allow companies to protect themselves from inadvertent or intentional breaches of regulations and violations of law. Understanding what is going on inside company e-mail is an imperative and implementing a system to ensure proper usage is an absolute requirement.

### FORENSIC ANALYSIS

MessageGate's integration with the Sun Java Messaging Server provides unique message control and management to help companies understand the risks and exposures contained in email. MessageGate and Sun provide the ability to control inbound, outbound and internal messages from a single interface.

- Our customers include the world's leading corporations and financial institutions.
- We help address issues related to e-mail risk management, cost reduction, and system efficiency.
- We perform the forensic analysis to understand what lurks in corporate e-mail records.
- Our proprietary technology and extensive domain expertise identifies e-mails of interest.

### CORPORATE ACCOUNTABILITY

The damage caused by e-mail is both dramatic and measurable. Recent events have shown that e-mail can lead to the following:

- Criminal charges
- Damaged reputation
- Rapid decline in share price
- Civil penalties
- Regulatory fines
- Removal of executive management

Companies must understand what is taking place and being clearly documented in their corporate e-mail systems by first understanding the nature of the exposure and then addressing it with proper controls and mitigation strategies. MessageGate provides both the analysis and the control tools that companies require in today's business environment.