



Secure Government ILM

With Vignette Records and Document Management and Sun™ Microsystems Compliance Archiving

> Industry Leaders Deliver High Volume Transactions and Secure Data Archive at Tax Collector's Office

“Helping companies meet organizational compliance requirements remains a high priority for Vignette and Sun™. We believe that the integration between Vignette’s records and document management products and Sun’s storage solutions offers organizations one of the more compelling technology frameworks to achieve compliance,” said John MacLean, senior director of product management at Vignette. “The combination of Sun’s innovation in enterprise hardware and Vignette’s enterprise content management software provides customers with easily scalable solutions and a rich out-of-box-experience.”

Santa Clara County Tax Collector's Office Faces ILM Challenge

Organizational agility in the creation, management, presentation, and archiving of information defines operational success. The Santa Clara County Tax Collector's Office has a mission critical task: to process and archive over 1,000,000 property tax payments annually, totaling over \$3 billion in revenue. After processing these returns, the Tax Collector's Office faces additional storage challenges. The Office must retain each return for up to 30 years and ensure that the personal information of property owners is secure.

Keeping it Safe, Secure and Compliant

The Sun 5310 Compliance Archiving System forms the foundation of Santa Clara County's new tax return processing system. The 5310 Compliance Archiving Systems combines the Sun StorEdge™ 5310 NAS appliance and the StorEdge Compliance Archiving software, providing software enforced non-erasable WORM (Write Once, Read Multiple) disk as well as advanced security features for authenticity and integrity. Sun StorEdge products give the Tax Collector's Office the data management technology needed to comply with today's storage and security requirements and expand as tax returns grow and accumulate.

Layered on the StorEdge Compliance Archiving System, Vignette document management provides the Tax Collector's Office with an end-to-end, secure ILM platform to process the thousands of images and records each day, and manage, store, and archive the data through each stage of the workflow. Vignette document management capabilities include high volume imaging, document and case management, and computer to laser disk (COLD) storage, making the transition from paper to electronic automation easy and cost-effective.

“The Tax Collector's Office needs to be able to store tax records reliably for up to 30 years, as stipulated by law. We're moving records out of boxes literally sitting in offsite storage and on to Sun disks. That way we can access records we need reliably. Then, with Vignette products, we can retrieve files even if they're misfiled by accident. Our goal is to make sure the records are there to effectively collect delinquent taxes and settle bankruptcies, even with normal staff turnover and human error.” — Bruce Overoye, Director of IT, Santa Clara County Tax Collector's Office.

Sun Microsystems, Inc. 4150 Network Circle, Santa Clara, CA 95054 USA **Phone** 1-650-960-1300 or 1-800-555-9SUN **Web** sun.com

©2005 Sun Microsystems, Inc. All right reserved Sun, Sun Microsystems, the Sun logo, and Sun StorEdge are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States and other countries. 9/05