

SunSpectrumSM Service Bundled Training

Make the most of your investment and enhance your staff's skills



Highlights

- SunSpectrum Video FAQs help save time and effort by addressing your staff's most frequently asked questions
- SunSpectrum eLearning Library:
 - Help maximize your investment in Sun systems, storage products, and the Solaris 10 OS through Web-based training modules
 - Enjoy the flexibility and ease of accessing courses on demand via the Web anytime — from virtually anywhere
 - Refer back to courseware as needed, which is critical when solving immediate problems
- Your contract may also qualify for a credit of 2% of your annual service contract value toward additional Sun training



Whether you've invested in Sun's innovative products or technologies to help improve performance, lower costs, or reduce risk, you want to protect your investment. By bundling support and training, SunSpectrumSM Service helps you keep pace with changing technology so you can enhance your staff's skills, improve availability, and increase productivity. Your SunSpectrum Service contract includes SunSpectrum Video FAQs, which answer our customers' most frequently asked support questions, and the SunSpectrum eLearning Library, which offers courseware that complements your Sun systems, storage products, and the SolarisTM 10 Operating System to help you manage and protect your extremely valuable business data. Your contract may also qualify for a credit of 2% of your annual service contract value toward additional Sun training (see table below).

Get the most from your SunSpectrum Service contract

In addition to the proactive services and responsive, consistent service quality you get from SunSpectrum Service, your staff can acquire the knowledge they need to operate your environment more effectively via training from Sun. Through a collaboration with Sun Learning Services, SunSpectrum customers are entitled to SunSpectrum Video FAQs and the SunSpectrum eLearning Library at no additional charge. You may also qualify for a 2% credit toward Sun training (see table below).

SunSpectrum Video FAQs

These brief, performance support multimedia how-to video tutorials answer our customers' most frequently asked questions.

SunSpectrum Video FAQs enable your staff to respond to a variety of performance support training questions, which helps them resolve issues quickly and effectively and reduce downtime for your company.

SunSpectrum eLearning Library

The SunSpectrum eLearning Library includes Web-based training modules that help you maximize your investment in Sun systems, storage products, and the Solaris 10 OS. Web-based training gives your staff the flexibility to refer back to courseware as needed and access content on demand via the Web anytime — from virtually anywhere. And with the right training, you can help quickly improve your productivity and minimize the potential problems caused by downtime.

TRAINING CREDIT DETAILS

| | For new or renewed SunSpectrum Service contracts after April 2, 2007 |
|---------------------|--|
| 2% Training Credit | Based on annual support contract value |
| Minimum Requirement | Annual contract value > \$135,000 (USD) |
| Maximum Credit | \$50,000 (USD) per site |
| Limitations | Education credits can be used for all Sun Learning Services except the purchase of a Corporate Learning Pass and, in the United States only, the purchase of Skills Packages and third-party products (non-Sun technology training courses). International usage and discounts do not apply. Education credits are valid for 12 months and must be utilized prior to the expiration date. Additional local exclusions may apply. |

Solaris 10 OS training modules

Solaris 10 OS training modules introduce system administrators to the fundamentals of using one of the most powerful operating systems on the planet — Solaris 10. The modules cover areas such as the Solaris 10 desktop system, file system, and shell. In addition, there is coverage of file archives and transfers between remote hosts. Sample courses include:

- OpenSolaris™ Technical Essentials Guide
- Solaris 10: Ten Moves Ahead of the Competition
- Solaris 10 Intermediate System Admin Self-Assessment
- Solaris 10 Advanced System Admin Self-Assessment
- Solaris 10 Network Admin Self-Assessment
- Using Components of the Desktop System
- Manipulating and Managing Files and Directories
- Searching and Process Manipulation
- Working with the Shell
- Archiving Files and Remote Transfer
- Understanding the Solaris 10 Directory Hierarchy
- Managing File Systems
- Installing Software Packages and Patches
- Understanding Boot PROM Fundamentals
- Network Basics
- Swap Space, NFS, Automount, and Core Dump Management
- Configure Jumpstart Installation Using the Solaris 10 OS
- Perform Flash Installation Using the Solaris 10 OS
- Configuring the Network Interface Layer
- Solaris 10 Predictive Self-Healing
- Security Features in Solaris 10
- Configure and Administer ZFS File Systems
- DTrace Fundamentals and Troubleshooting

Sun storage training modules

Sun storage training modules are specific to storage and will be updated with various relevant topics as they become available. The Information Lifecycle Management (ILM) courseware provides an overview of ILM and its importance to corporations worldwide. Sample courses include:

- Sun StorageTek™ Common Array Manager 5.0 Administration
- Information Lifecycle Management Overview
- Sun StorageTek SL8500 Benefits in an ILM Strategy
- Sun StorageTek SL500 Benefits in an ILM Strategy
- Sun StorageTek SAM-FS/QFS Benefits in an ILM Strategy
- Sun StorageTek ACSLS Benefits in an ILM Strategy
- Sun StorageTek VTL Benefits in an ILM Strategy

Sun systems training modules

Sun systems training modules help you gain the in-depth knowledge you need to maximize the efficiency, availability, and longevity of your datacenter investment. Learn more about the features and architecture of Sun servers and how to effectively administer and maintain them. Sample courses include:

- Sun FireSM X2100 Server Maintenance and Troubleshooting
- Sun Fire V445 Server Administration
- Sun Fire V215 and V245 Server Administration
- Sun Fire T2000 Server Overview, Features, and Architecture
- Key Features of the Sun Fire X4100/X4200 Servers
- Key Features of the Sun Ultra™ 20 Workstation

Learn more

For more information about the SunSpectrum eLearning Library or other innovative learning solutions, contact your Sun sales representative or authorized reseller or visit: sun.com/training/sunspectrum.html

Sun is constantly updating our SunSpectrum Video FAQs and the SunSpectrum eLearning Library. To see a list of the most current tutorials and training modules, visit: sun.com/training/sunspectrum.html

Additional information

- **SunSpectrum Service**
sun.com/service/serviceplans
- **Sun training**
sun.com/training
- **Solaris 10 OS**
sun.com/software/solaris
- **Sun storage**
sun.com/storage
- **Sun systems**
sun.com/servers

- Sun Ultra 45 Workstation Features Overview
- Key Features of the Sun Ultra 45 Workstation
- Key Features of the Sun Fire X4500 Server
- Overview of the Sun Fire T1000 Server
- Key Features of the Sun Fire X4600 Server
- Key Features of the Sun Fire X2100 Server
- Key Features of the Sun Fire X2200 M2 Server
- Sun Blade™ Modular System Overview, Features, and Architecture
- Sun Blade Modular System Features and Architecture
- Features and Architecture of the Sun Blade X6250 Server Module